

## Spot-on™ Cleaning Services Privacy Policy

Effective Date: February 1, 2024

Spot-on™ Cleaning Services is committed to protecting the privacy and security of the personal information of our clients. This privacy policy outlines the type of information we collect, how we use it, and the measures we take to protect it.

### Information We Collect:

We collect personal information such as name, email address, phone number, and payment details when you engage with our services. We may also collect non-personal information, such as demographic data and browsing preferences, through the use of cookies and similar technologies.

### How We Use Your Information:

We use the information we collect to provide and improve our services, process payments, communicate with you, and personalize your experience. We may also use your information for marketing purposes, but only with your consent.

### Data Security:

We take appropriate measures to safeguard your personal information against unauthorized access, alteration, disclosure, or destruction. We use encryption, access controls, and other security protocols to protect your data.

### Information Sharing:

We do not sell, trade, or otherwise transfer your personal information to outside parties. However, we may share your information with trusted third parties who assist us in operating our website, conducting our business, or servicing you.

### Retention and Disposal:

We retain your personal information only for as long as necessary to fulfil the purposes for which it was collected. When the information is no longer needed, we ensure secure disposal or anonymization of the data.

#### Your Rights:

You have the right to access, correct, update, or delete your personal information. You may also choose to opt out of receiving marketing communications from us at any time.

#### Children's Privacy:

Our services are not intended for individuals under the age of 18, and we do not knowingly collect personal information from minors.

#### Changes to Privacy Policy:

We reserve the right to modify this privacy policy at any time. Any changes will be effective immediately upon posting the updated policy on our website.

#### Contact Us:

If you have any questions or concerns about our privacy policy or the handling of your personal information, please contact us on 02477049054 or send an email to [privacy@wearespoton.co.uk](mailto:privacy@wearespoton.co.uk).

By using our services, you consent to the terms of this privacy policy and the processing of your personal information in accordance with it. Thank you for entrusting your data to Spot-on™ Cleaning Services which is a trading name for Plus Housing Solution™ registered in England and Wales. Companies house number 14898713